

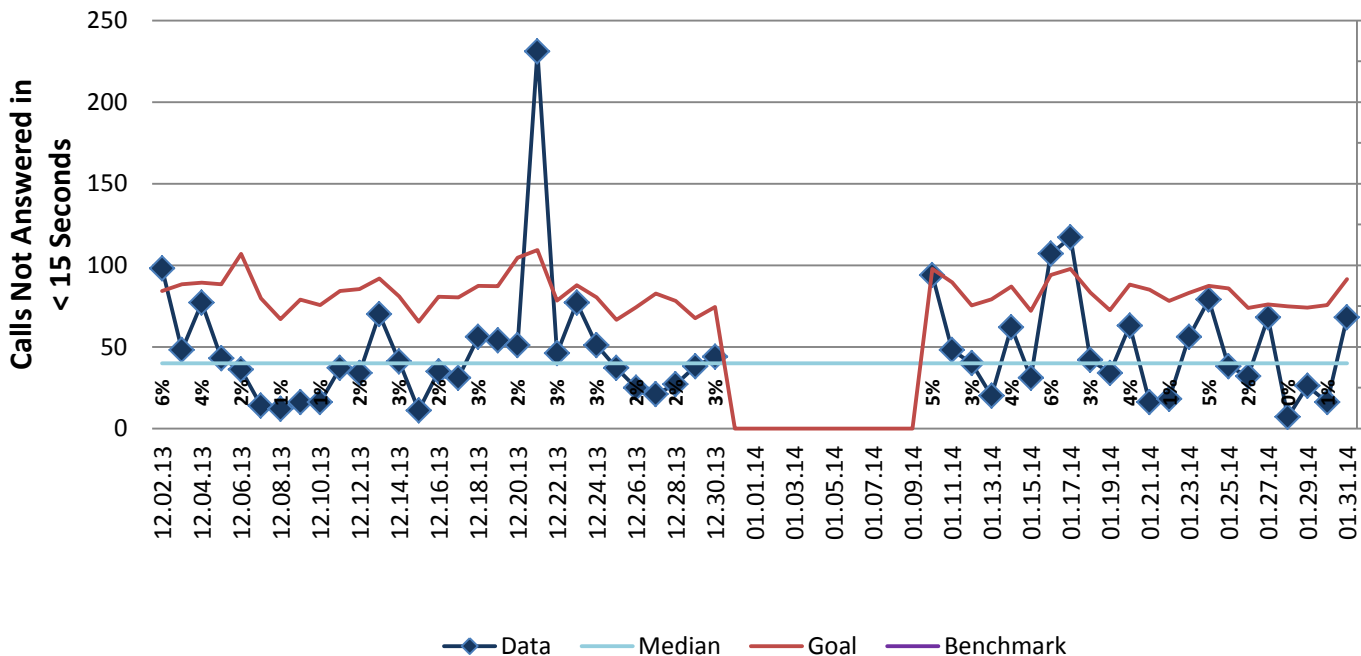
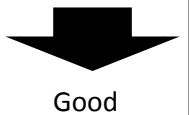
EMA/MetroSafe - 911 CALL ANSWER TIME

Emergency Management Agency

2/25/2014

How are we doing?							
01.01.14-01.31.14 1 Month Goal		01.01.14-01.31.14 1 Month Total		01.31.14 Goal		01.31.14 Actual	
1,821		1,082		91		68	
Calls Not Answered in < 15 Seconds		Calls Not Answered in < 15 Seconds		Calls Not Answered in < 15 Seconds		Calls Not Answered in < 15 Seconds	
				Performance Stoplight Key			
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data			

EMA/MetroSafe - 911 CALL ANSWER TIME



LOUISVILLE METRO
**OFFICE OF
PERFORMANCE
IMPROVEMENT**

Report Generated:

2/21/2014



Data Expires: 02/25/2014
CALL ANSWER TIME